



Quality Policy

POLICY

Stantec is committed to achieving quality outcomes by providing a disciplined and accountable framework for how we provide professional and project delivery services to our clients and communities.

PRACTICE

management practices and Project Management Framework are the cornerstone of Stantec's global Integrated Management System and have been adopted by Stantec as a means of helping the Company to:

- Reduce the risk and consequences of design errors
- Help us grow by promoting reliable processes
- Promote the quality and reliability of our services
- Promote the quality and reliability of our operations
- Support regulatory compliance

The Executive Leadership team will:

- Establish, implement, and integrate the quality management system in their professional practice, business lines, and respective areas of responsibility
- Review business practices and performance against key performance indicators regularly
- Promote and communicate that quality is the responsibility of every employee
- Consider client and employee feedback to drive improvements

Project managers and professionals of record will:

- Respond effectively to client needs by taking the time to understand and document their requirements and concerns
- Follow the requirements established in the Project Management Framework
- Conduct appropriate quality assurance checks and independent professional deliverables relied on by others
- Continually develop their skills, knowledge, and experience to remain current
- Understand the importance of the quality management system and their responsibility in the achievement of quality on project outcomes

The Integrated Management System will be monitored, evaluated, and enhanced regularly by executive leadership, with regular reporting and communication on the status and effectiveness across the organization.



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Date Reviewed and Signed
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